JONATHAN MIN CHYE

[Details available upon request]
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CURRENT JOB TITLE: SENIOR BUSINESS SYSTEMS ANALYST

Solutions-driven Senior Business Systems Analyst, Systems/BI Developer and Project Manager with a successful portfolio of identifying and implementing customised solutions for specific customer requirements.

Highly experienced in owning projects from start to finish, analysing the business needs and requirements whilst communicating with key stakeholders and delivering customer solutions on time and on budget.

Ability to handle multiple tasks with high initiative and adaptable. Self-motivated, organised team player with strong problem solving and analytical skills and total commitment to organisational goals.

To further complement my experience I'm also qualified with MSc in Electrical Engineering, BSc in Mechanical Engineering and Computer Technology and a Microsoft Certified Professional.

KEY AREAS OF EXPERTISE

- Microsoft Dynamics NAV Development
- Microsoft Dynamics NAV Project Management & Implementation
- Excellent Business Systems Analysis skills including preparation of Functional Specifications and Training Manuals. Experience in system fault diagnosis, developing solutions and managing resolution
- Exceptional communication skills with proven ability to understand and interpret the operational needs of businesses at all levels
- Strong experience in creating Ad Hoc, parameterised reports, linked reports, Snapshots, Drilldown and Drill through reports using SQL SSRS 2008/2012
- Experience in importing/exporting data between different sources like Oracle/Access/Excel etc. using SSIS/DTS utility
- Understanding of change management and the implementation of systems within large organisations
- Strong Manufacturing and retail industry experience
- Microsoft Dynamics NAV Classic, 2009-2017 setup, maintenance and support
- RDBMS MS SQL Server 2008/2012/2014, MS Access
- Business Intelligence stack development (SSRS, SSIS, SSAS, Data Warehousing)
- Microsoft Certified Professional (Microsoft License 7721866)
- Barcoding systems and stock management systems (BarTender,Tasklet Factory)
- Microsoft Access 2010/2013 development

QUALIFICATIONS AND ACCREDITATIONS

Computer Science/IT
- BSc(Hons) Computer Games Technology, University of Abertay Dundee (2006-2010)
- Microsoft Certified Desktop Support Technician
- Microsoft Certified Technology Specialist

Engineering
- MSc Electronic Circuit Design & Manufacture, University of Dundee (2004)
- BEng Mechanical Engineering, University of Dundee (2003)

Senior Business Systems Analyst
Lyco Group, Milton Keynes (2016-Current)

- Lead role in ERP systems upgrade (NAV Classic to MS Dynamics NAV 2016/2017)
- Ownership of end-to-end responsibility of IT projects
- Management of business critical applications, databases and servers
- Development of Price Intelligence (Competitive Price Monitoring) Reports to optimise pricing strategy
- In charge of validating system design and architecture against business requirements and business needs to effectively achieve project deliverables
- Working closely with Board of Directors and Senior Management to analyse & understand Business requirements; gathered User, Functional and Non-Functional requirements
- 7+ years of IT Experience in Database Design, Development and Business Intelligence of Microsoft SQL Server in Development, Test and Production Environments with various business domains like manufacturing and retail
- Documented system occurrences for reference and maintenance of the constantly changing environment on a daily basis

Business Systems Analyst
Smurfit Kappa UK, Northampton (2014-2016)

- Project Manager of Dynamics NAV 2015 implementation overseeing project from inception to Go Live
- Managing expectations of key stakeholders, system users and also liaising with project team from third party reseller
- Experienced in Gap fit/analysis, Functional Requirements Documentation, End User Testing, Change Management and delivering user training
- Technical role in bespoke application development of MS Dynamics NAV (C/AL programming)
- Developed MS Dynamics NAV 2015 document and reports
- Excellent knowledge of MS Dynamics NAV 2015 3 tier setup, configuration and support
- Written data extracts (XMLPorts) from NAV to be used in BI Cube
- Designing, developing and deploying reports for End User requests in MS SQL Server environment using SSRS 2008 and SSIS in Business Intelligence Development Studio (BIDS).
- Implementation of DataZen dashboards
- Perform second line support for MS Dynamics NAV 2013, Business Intelligence Data Warehouse, SQL Reporting Services, bespoke SK CRP MIS systems
- Key role in system and server migration of SK CRP to central datacentre
- Microsoft Server 2012 and Microsoft SQL Server 2012 administration
- SharePoint 2013 administration and development include Excel Web Services

Systems Developer
CRP Print & Packaging Ltd, Corby (2011-2014)

- Driving improvements by developing various bespoke Management Information Systems based on MS Access (now known as SK CRP MIS) which helped streamline processes, reduce administration overheads and improve operating efficiency
- Analyse existing business systems and processes, suggesting and implementing solutions and improvements
- Highly experienced in understanding business processes and working with key users from various levels due to unique multi business structure of CRP
- Created SSRS reporting with data extracted from various systems used within CRP
- Integrated barcoding software (BarTender) in a bespoke ERP system created for CRP which enables customer specific GS1 compatible pallet labels to be printed

- Experience in Shuttleworth, ABACA Packaging3000, Pegasus OPERA, Capita Workforce Management Solutions (formerly iSys) Time and Attendance software packages
- MS SQL 2012 server setup, administration and development
- Assist in providing IT support and also suggesting value added improvements to infrastructure

Beer, Wine and Spirits Colleague, ASDA, Corby (2011)
System Support (Parts), Weetabix Ltd, Burton Latimer (2010-2011)
Trainee Mechanical Engineer, Agilent Technologies, Malaysia (2001)

PERSONAL INFORMATION

Nationality: British
Driving licence: Full UK

Languages:
- English (Fluent written and spoken)
- Cantonese (Fluent spoken)
- Mandarin (Fluent spoken)