

CURRENT JOB TITLE: BUSINESS SYSTEMS ANALYST

Solutions-driven Business Systems Analyst, Systems Developer and Project Manager with a successful portfolio of identifying and implementing customised solutions for specific customer requirements.

Highly experienced in owning projects from start to finish, analysing the business needs and requirements whilst communicating with key stakeholders and delivering customer solutions on time and on budget. To further complement my experience I'm also qualified with MSc in Electrical Engineering, BSc in Mechanical Engineering and Computer Technology and a Microsoft Certified Professional.

KEY AREAS OF EXPERTISE

- Microsoft Dynamics NAV Project Management & Implementation
- Business Systems Analysis. Full life cycle analysis and documentation with experience in system fault diagnosis, developing solutions and managing resolution
- Exceptional communication skills with proven ability to understand and interpret the operational needs of businesses at all levels
- Understanding of change management and the implementation of systems within large organisations
- Strong Manufacturing industry experience

TECHNICAL SKILLS

- Microsoft Dynamics NAV Development (C/AL programming, Document design, Reporting)
- Business Intelligence stack (SSRS, SSIS, SSAS, Data Warehousing)
- Microsoft SQL 2008/2012
- Strong programming background (OOP C/C++, VBA, C/AL)
- Microsoft Certified Professional (Microsoft License 7721866)
- Barcoding systems and stock management systems (BarTender)

QUALIFICATIONS AND ACCREDITATIONS

- **Computer Science/IT**
 - BSc(Hons) Computer Games Technology, University of Abertay Dundee (2006-2010)
 - Microsoft Certified Desktop Support Technician
 - Microsoft Certified Technology Specialist
- **Engineering**
 - MSc Electronic Circuit Design & Manufacture, University of Dundee(2004)
 - BEng Mechanical Engineering, University of Dundee (2003)

PREVIOUS WORK EXPERIENCE

- Systems Developer, CRP Print & Packaging Ltd (2011-2014)
- Beer, Wine and Spirits Colleague, ASDA, Corby (2011)
- System Support (Parts) - Weetabix Ltd, Burton Latimer (2010)
- Agilent Technologies, Malaysia (2001)

PERSONAL INFORMATION

Nationality: British
Driving licence: Full UK

Languages:

- English (Fluent written and spoken)
- Cantonese (Fluent spoken)
- Mandarin (Fluent spoken)